

# Our Voice to Text Solution

A seamless, AI-powered Voice to Text solution at scale.

## What Is Voice to Text?

As the name suggests, a Voice to Text solution uses artificial intelligence (AI) and machine learning to transcribe spoken words into written text automatically. [Company Name]'s Voice to Text solution currently allows end users to have voicemails automatically transcribed and sent to them via email, SMS, or the ClickConnex Mobile App.

Our Voice to Text solution leverages Google's AI and machine learning capabilities to ensure maximum accuracy and quality of transcriptions. English language transcription is now available, and Spanish language transcription is coming soon.

## Why Do You Need Voice to Text?

Businesses benefit from a Voice to Text solution because it can substantially boost productivity. Let's face it; employee productivity is not what it used to be. Employees spend much of their time on phone calls, listening to voicemails, reading emails, and participating in meetings. These combined activities often leave workers little time to do the actual work they were hired to do. However, with Voice to Text, employees can prioritize transcribed messages, addressing less important messages later and skipping unwanted messages altogether.

Users benefit from our Voice to Text solution in a number of ways:

### Convenience

Most professionals spend a significant amount of time in meetings where it's not convenient to answer the phone or listen to voicemail.

However, with Voice to Text, users can simply read each transcribed message to determine if the call is urgent and requires immediate attention.

The same principle applies to employees who are out of the office. Most people, whether they are out of the office on business or on vacation, would rather prioritize the calls they tend to in order to best support their schedule. If the call is important enough to leave a voicemail, a transcribed message of that voicemail is automatically sent. Users can review transcribed voice messages at a time and place that's most convenient, and can quickly hone in on specific messages.

Voice to Text is ideal for busy professionals who can't be accessible at a moment's notice, are often in meetings, or in an environment where it's not feasible to listen to messages in sequential order.

***Innovative Technology Support, Ltd.***

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# Our Voice to Text Solution

## Why Do You Need Voice to Text? (continued)

### Save Time

Navigating voicemail menus and listening to voicemails in order is a thing of the past. Busy professionals don't have time to listen to every voicemail, and with Voice to Text, they can skip the voice messages they're not interested in reading. Considering the growth in robocall voicemail spam problems, the ability to skip voicemail messages is a crucial phone system feature.

In addition, professionals who receive dozens of voicemails every day should not have to listen to all their voicemails again if they forget which callbacks are the most important. With Voice to Text, users can receive messages via email, SMS, or mobile app, and read the transcribed voicemails to refresh their memory. They don't have to waste time listening to voicemails again and again.

### Quickly Find Information

Users can efficiently hone in on specific transcribed messages to find exactly the information they need - from contact information, to payment details, to an address for their next meeting. With Voice to Text, users don't have to listen to every voicemail to capture specific information.

## Coming Soon to Voice to Text

The initial offering of our Voice to Text solution includes automatic transcription of voicemail. However, in the coming months, additional services will be added to the solution.

### Prioritize Transcribed Messages

Voice to Text offers a practical, at-a-glance way to keep up with the messages that need attention. Users can quickly scan transcribed messages and address messages based on importance or time sensitivity.

When it comes to personal calls, people often choose to return the call instead of listening to a voicemail first. However, it is important to listen to voicemails for business. Voice to Text allows users to find out what a business call was about without having to call their voicemail. Users can quickly decide if they must take immediate action or can respond at a later time.

### Easily Accessible

Users can access transcribed voicemails via email, SMS, or the ClickConnex Mobile App (available for iOS and Android).

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